



PRIVACY STATEMENT FOR SUPPLIERS TO AIR LIQUIDE HEALTHCARE LIMITED



Respect for privacy and use of personal data

The General Data Protection Regulation (GDPR) defines personal data as any information relating to an identified or identifiable person. While most of the information we collect from our suppliers relates to the business itself, we do process some personal data for key contacts. This notice explains how we protect and secure that information.

The privacy and the security of your information are important to us. Air Liquide Healthcare's policy is to respect and protect the privacy of all data we process including that of our Suppliers. We will not voluntarily disclose personal identifiable information about our Suppliers to any third party without first receiving your permission to do so, unless there is a lawful or contractual requirement. We will never forward your data onto third parties for direct marketing purposes.

Data we Collect

Supplier data may be collected in a variety of different ways including:

- directly from you (whether in writing or verbally)
- from other Air Liquide companies
- from publicly available sources
- in the course of fulfilling the contract with Air Liquide

Air Liquide will request the minimum amount of information required to fulfil the terms of the agreement or contract. This may include: names of key personnel within your organisation, email and street addresses, telephone numbers, customer preference information, customer number. Please note this is not an exhaustive list.

Please note, the information that we collect may be subject to a review at the renewal, termination or amendment of any contract or terms and conditions with Air Liquide Healthcare. Failure to provide any data that we require to carry out the terms as listed within the contract or terms and conditions may result in termination of the contract.

Statutory retention periods relating to your data will apply in all instances. Further information relating to retention periods can be obtained from the company's Data Protection Officer.

Use of your Data

Air Liquide Healthcare will only use and process your data in compliance with the law. For example, in carrying out a contractual agreement we have with you, fulfilling a legal obligation, because we have a legitimate business interest or where you agree to it.

Air Liquide Healthcare uses the personal data you have provided for the following purposes; to have (a) designated contact(s)/representative(s) for the purposes of conducting and improving business transactions between Air Liquide Healthcare and your company.

We store and process personal data for private individuals and non-incorporated businesses (such as sole traders) for the following purposes:

- To confirm your identity and address
- To undertake the necessary customer qualification checks (e.g. due diligence, financial history check through a third party company)
- To carry out the terms of the contract or terms and conditions of supply



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The information that we collect will remain confidential and will be used only in connection with your relationship to Air Liquide Healthcare; this information will never be released or sold to any third party for commercial or prospecting purposes.

Data may be shared where there is a legal or regulatory requirement to do so, or in the carrying out of the contract or terms and conditions of supply with Air Liquide Healthcare. In order to process your payments etc you data will be shared with:

- Air Liquide UK Ltd (for payment back up and reporting purposes)
- Air Liquide Europe Business Services (ALEBS) (Finance shared service for payment purposes only)
- Air Liquide Group (for management and reporting purposes)
- Nominated External Auditor

Your Rights with Respect to Your Data

Air Liquide Healthcare will take all reasonable steps to ensure your data is complete, accurate and kept up to date. However, it is also your responsibility to update the company with immediate effect should any of your data change. The consequence of not providing up to date information could result in error and inaccuracies which could be detrimental to both your company and Air Liquide.

Under the UK General Data Protection Regulation (GDPR) you have the right (where applicable) to request access, correct incomplete or incorrect data, object to processing of data, restrict processing of data or request deletion of your data. However it should be noted that your right is not absolute and will only apply in certain circumstances.

For further information on all your data subject rights, including how to lodge a complaint, please refer to the UK Information Commissioner's website <https://ico.org.uk/>.

All requests relating to your rights under the UK GDPR should be directed to the Air Liquide Healthcare Data Protection Officer.

Data Protection Officer

Natasha Bhullar - alhomecare.dpo@nhs.net (UK)

Privacy Statement Modifications

Air Liquide Healthcare Limited has the right to modify or update this Privacy Statement at any time. Such updates will be published on the company website. All such modifications and updates are applicable as soon as they are made.

Natasha Bhullar
Data Protection Officer

Natasha Bhullar

18/11/2025

Amanda Crowther
Internal Control & Risk Officer &
Senior Information Risk Owner

Amanda Crowther

18/11/2025